

# **żobko** group

#### **Investor Presentation**

April 2025

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## Agenda



Introduction to Żabka Key Investment Highlights 3 Consistent, Profitable Growth and Highly Attractive Financial Profile **Multiple, Tangible Drivers of Future Growth** FY 2024 Results Appendix: Q4 2024 Results **Appendix: Supporting slides** 





1

# Introduction To Żabka

## Żabka is the Ultimate Tech-powered Convenience Ecosystem



# Serving time-sensitive consumers across physical and digital channels...

- Leading convenience network of over 11k+ stores
- Open every waking hour
- ~17m consumers live within 500 meters of stores<sup>1</sup>
- ~4.1m daily transactions<sup>2</sup>
- Al-powered technology backbone at the core of Żabka's success
- Żappka consumer app gateway to the Ultimate Tech-powered Convenience Ecosystem
- PLN 27.3bn Sales<sup>3</sup> (FY 2024)
  Adjusted EBITDA with 12.8% margin<sup>4</sup>
  (FY 2024)



Ultimate Convenience

34%

of consumers willing to pay significantly more to save time<sup>5</sup> 24%

higher average weekly working hours vs. Western Europe<sup>6</sup>

Digital Engagement 68%

of Polish population using retailer apps<sup>7</sup>

85%

of Polish population using grocery loyalty schemes<sup>8</sup>

Responsible Choices

66%

believe companies should be more responsible<sup>9</sup> 58%

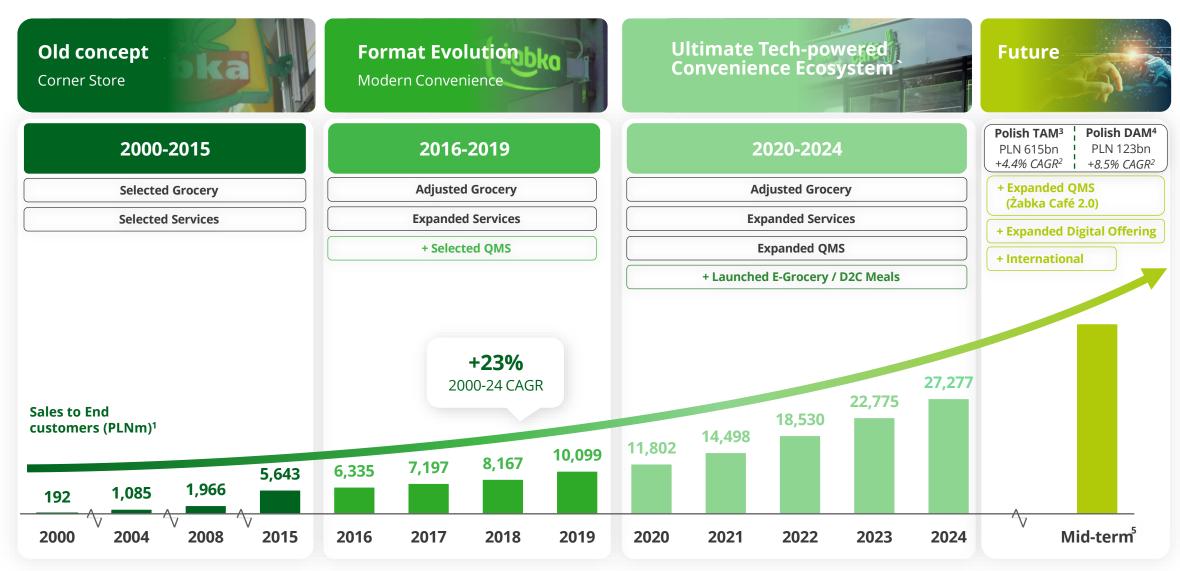
consider packaging when choosing products<sup>9</sup>

Source: Company information. <sup>1</sup> Internal company analysis. <sup>2</sup> 2024 average. <sup>3</sup> Represents Żabka sales to end customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-comm and does not represent Company's reported revenue. <sup>4</sup> Adjusted EBITDA margin calculated using Sales to end customers. <sup>5</sup> Based on OC&C analysis. <sup>6</sup> Based on OECD, average of France, UK, Germany for 2023. <sup>7</sup> Based on GfK. <sup>8</sup> Based on PMR. <sup>9</sup> Strongly agree and agree; OC&C Survey, OC&C analysis 2023-204 on Żabka Consumer Segments (CAS).



#### Constantly Innovating Convenience for 25+ years





Source: Company information, OC&C Market Report. Notes: <sup>1</sup> Represents Żabka sales to the end customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-comm and does not represent Company's reported revenue. <sup>2</sup> Refers to 2024-28E CAGR. <sup>3</sup> Total Addressable Market refers to all market spend in Physical Grocery, Health & Beauty, Convenience Services, Foodservice, eGrocery and Dietary/D2C catering. <sup>4</sup> Directly Addressable Market that are addressable by modern convenience with fully penetrated store networks. <sup>5</sup> In line with Żabka's mid-term targets to more than double Sales to End Customers vs 2023





2

**Key Investment Highlights** 

#### Key Investment Highlights

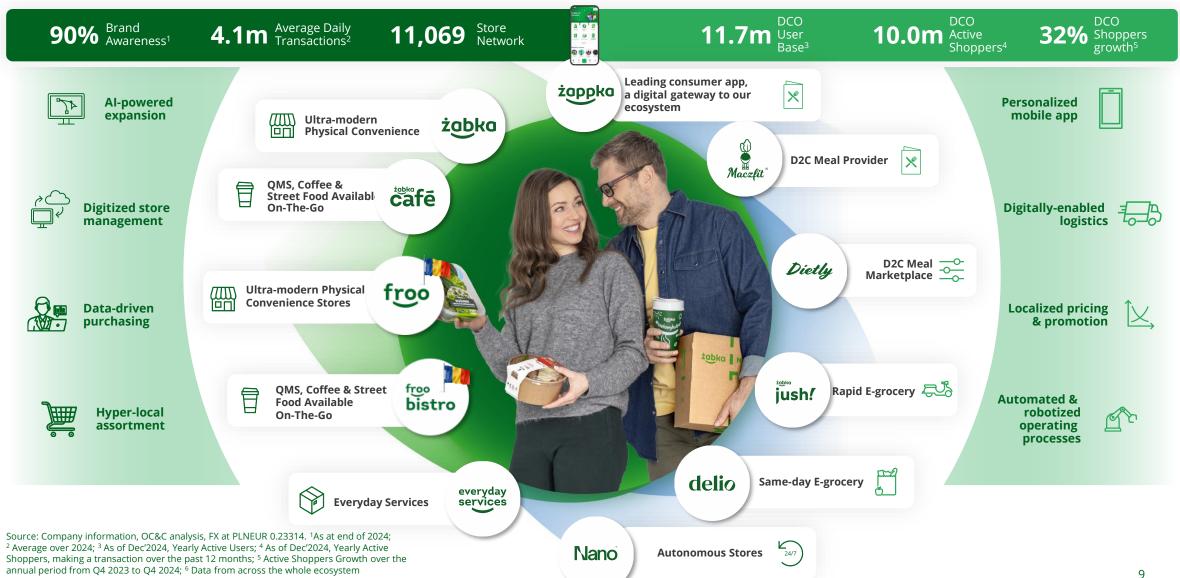


- 1 Ultimate Tech-powered Convenience Ecosystem disrupting a PLN615bn+ Polish TAM
- **2** Engaging time-constrained consumers through a differentiated proposition
- **3** Operating at the intersection of three consumer megatrends: Ultimate Convenience, Digital Engagement and Responsible Choices
- 4 Over 25 years of consistent profitable growth of >20% sustaining a leading profit margin, payback and cash conversion
- **5** Multiple, tangible drivers of future growth in core Polish market
- **6** Entry into highly attractive adjacent Romanian market with substantial untapped TAM
- 7 Visionary, dynamic and highly experienced management team with strong track record of delivery

#### Ultimate Tech-Powered Convenience Ecosystem Touching Consumers' Every Waking Hour

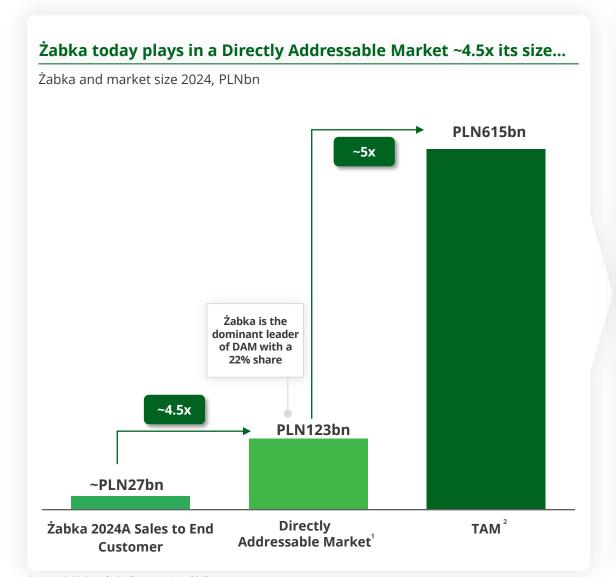


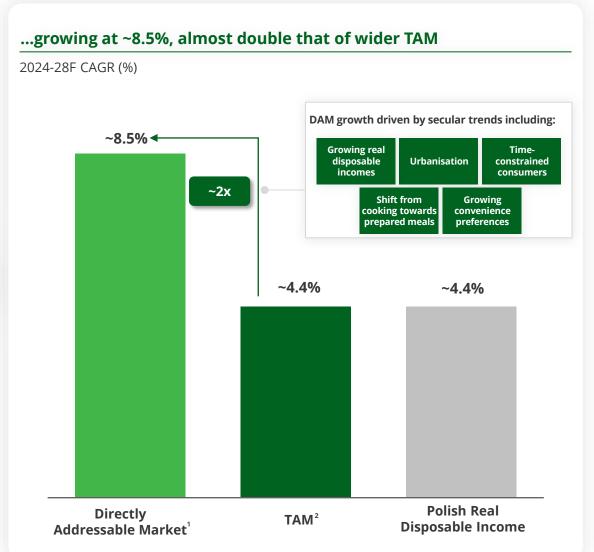
**Physical Channels Digital Channels** 



# Żabka's Polish TAM is Expected to Grow at a Healthy ~4.4% and its DAM at Almost Double the Rate





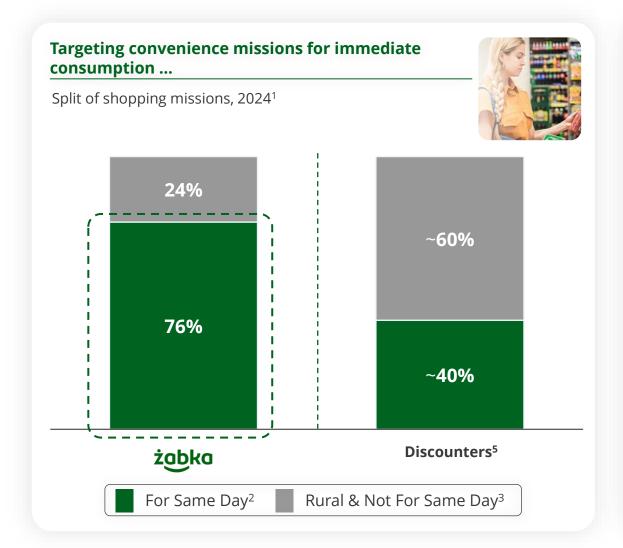


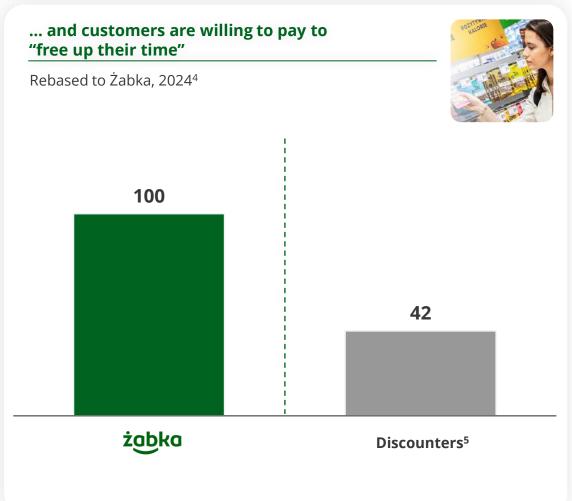
Source: OC&C analysis; Euromonitor; PMR

Note: All TAM numbers are incl. sales tax; <sup>1</sup> Directly Addressable Market: Physical: Missions that are potentially addressable by modern convenience with fully penetrated store networks, all e-grocery and D2C Dietary Catering; <sup>2</sup> Refers to all market spend in physical grocery, Health & Beauty, Convenience Services, Foodservice, eGrocery and Dietary/D2C catering

#### Targeting a Distinctive Mix of Shopping Missions





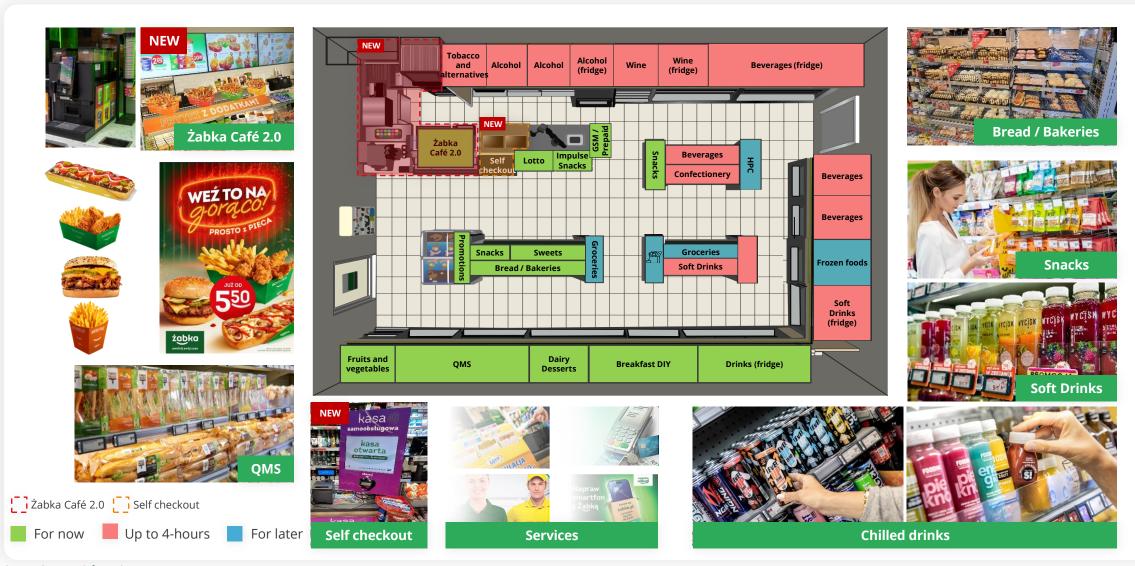


Source: Customer NPS survey, OC&C Market Report, consumer survey based on N=5,013 participants with 186 Żabka respondents. Notes: <sup>1</sup> Based on OC&C analysis. <sup>2</sup> Urban only (locations with population >20k). <sup>3</sup> Rural includes only villages with population <20k. <sup>4</sup> As of March-2024. <sup>5</sup> Includes Biedronka and Lidl.



#### Stores Tactically Designed for On-the-Go Consumption

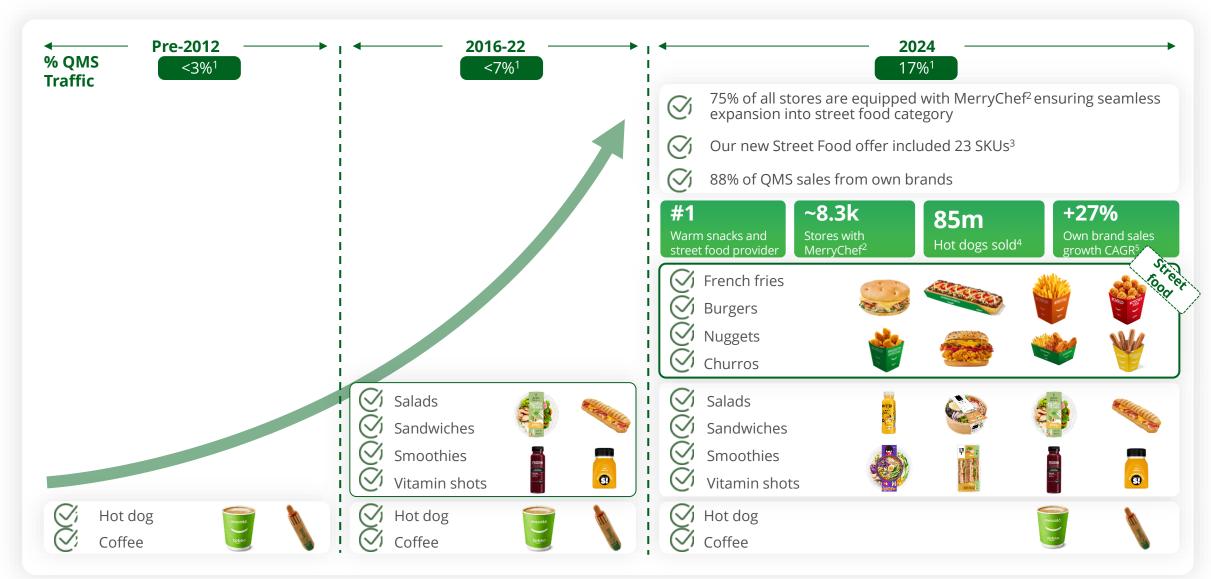




Source: Company information.

## QMS is at the Core of Żabka's Differentiated Proposition



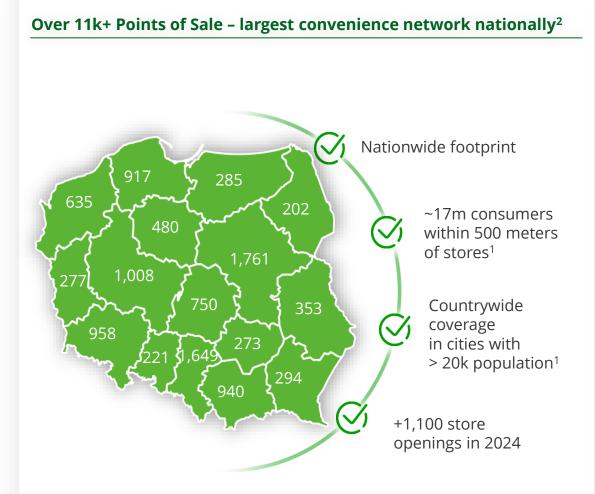


Source: Company information. (1) Respectively as of 2012, 2016 and 2024. (2) As of Dec24. (3) Unique products, excluding combo deals (e.g. Chrupbox variations). (4) In 2024. (5) CAGR 2021-2024



# Engaging Close to 40m Consumers Nationwide Across over 11k+ Points of Sale





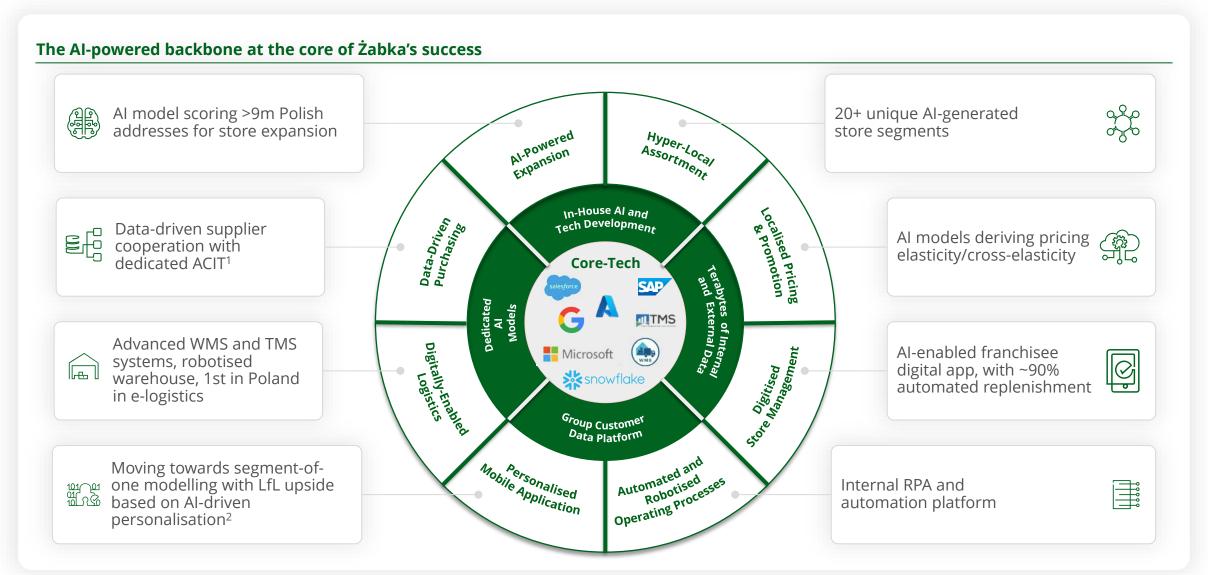


Source: Company information. Note: Number of stores and split across cities reflected as of Dec 2024. 1 Based on company analysis. 2 Based on number of stores.



## Leveraging AI, Data and Technology in all Core Operating Processes









#### Easily Scalable Fully Franchised Operating Model





#### **Select proof points**

~9.4k

# of Franchisees<sup>1</sup>

>2.4k

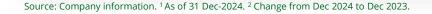
Franchisees recruited in 2024

+7 pts NPS increase

For FY 2024<sup>2</sup>

Attractive revenue profile & profitability

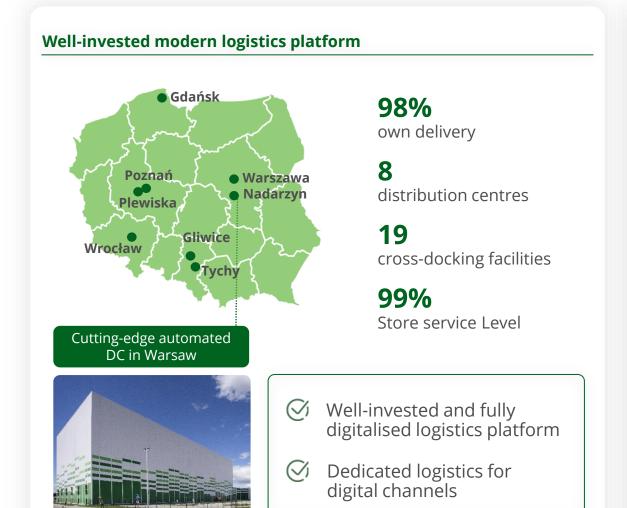
vs. benchmarks





# Nationwide Logistics Platform and Dedicated Centralised Procurement Function







Source: Company information. <sup>1</sup> Retailer of the Year – chosen by suppliers, award granted by European Conferences United; survey conducted by Nielsen IC. <sup>2</sup> Covers all audits for the company. <sup>3</sup> Retailer of the Year – chosen by suppliers, award granted by European Conferences United; survey conducted by Nielsen IC.



## ESG Embedded at the Core of Żabka's Strategy





# **ESG** agenda integrated throughout the organization

#### 10

ESG-themed framework policies executed at Group level incl. ESG Framework

#### **Ahead of target**

ESG Index result for 2024 delivered at 1,1 level

#### **CSRD** early adopter

The Group voluntarily utilized the CSRD and ESRS standards as the foundation for the 2024 sustainability reporting

We create value by making people's lives easier and by allowing them to free up their time, while promoting sustainable living for everyone, every day.



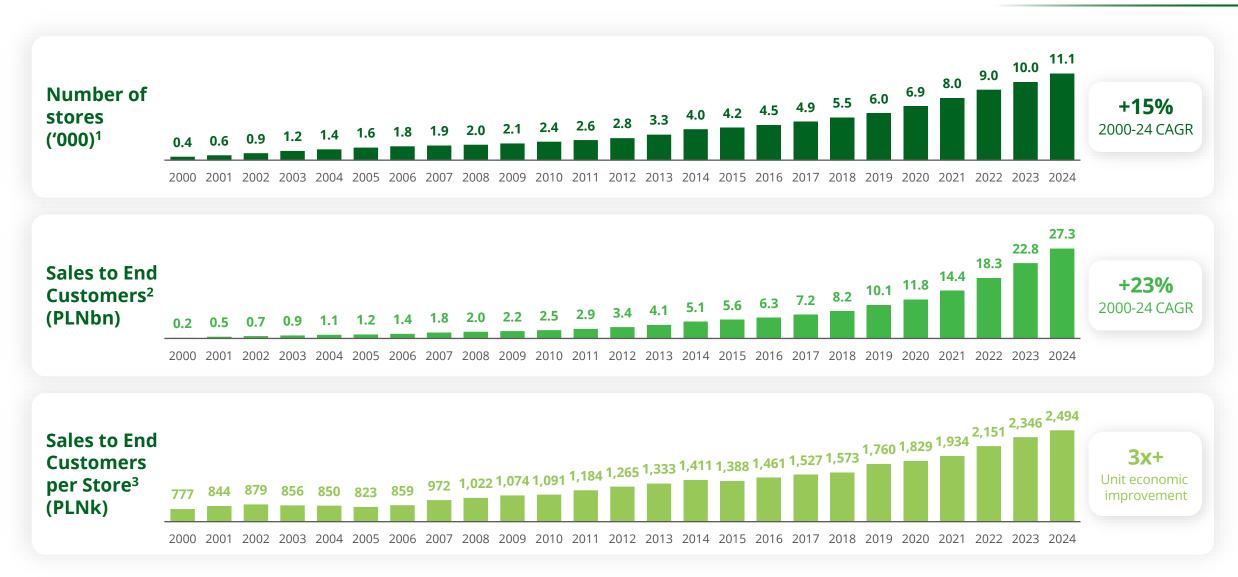


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# CONSISTENT, PROFITABLE GROWTH AND HIGHLY ATTRACTIVE FINANCIAL PROFILE

## Uninterrupted +25-years Track Record of Top-line Growth





Source: Company information.

Note: Top-line refers to Sales to End Customers and not revenue. <sup>1</sup> Number of stores as of year-end. <sup>2</sup> Represents Total Group's Sales to End Customers and does not represent company reported revenue. <sup>3</sup> Calculated using average number of stores for the period for Polish store network, for simplification the metric reflects total StEC



#### Overview of Historical Income Statement



Selected KPIs (PLNm)	2021	2022	2023	2024	% Sales to End Customers			
					2021	2022	2023	2024
Sales to End Customers¹	14,498	18,530	22,775	27,277				
% Growth	22.8%	27.8%	22.9%	19.8%				
P&L (PLNm)								
Revenue	12,493	16,003	19,806	23,797	86.2%	86.4%	87.0%	87.2%
% Growth	22.6%	28.1%	23.8%	20.2%				
Cost of Sales	(10,120)	(13,014)	(16,273)	(19,406)	-69.8%	-70.2%	-71.5%	-71.1%
Gross Profit	2,374	2,989	3,533	4,391	16.4%	16.1%	15.5%	16.1%
Marketing Costs	(134)	(212)	(225)	(267)	(0.9%)	(1.1%)	(1.0%)	(1.0%)
SG&A	(222)	(317)	(329)	(461)	(1.5%)	(1.7%)	(1.4%)	(1.7%)
Technology, Innovation and Development	(124)	(178)	(230)	(286)	(0.9%)	(1.0%)	(1.0%)	(1.0%)
Other Costs	(12)	52	(9)	(14)	(0.1%)	0.3%	0.0%	(0.1%)
Reported EBITDA	1,882	2,335	2,740	3,363	13.0%	12.6%	12.0%	12.3%
Adjustments	105	84	94	142	0.7%	0.5%	0.4%	0.5%
Adjusted EBITDA <sup>2</sup>	1,986	2,419	2,834	3,505	13.7%	13.1%	12.4%	12.8%
D&A	(915)	(1,115)	(1,359)	(1,704)	(6.3%)	(6.0%)	(6.0%)	(6.2%)
EBIT	966	1,220	1,380	1,659	6.7%	6.6%	6.1%	6.1%
Adjusted Net profit <sup>3</sup>	580	452	430	714	4.0%	2.4%	1.9%	2.6%
Reported Net profit	495	384	356	593	3.4%	2.1%	1.6%	2.2%

#### Sales to End Customers<sup>1</sup>

- >1,100 new stores per annum, combined with double-digit LfL growth
- Al-enabled store roll-out strategy, ensuring high quality locations
- LfL driven by winning customer proposition, expansion of product offering and store format initiatives driving traffic and customer satisfaction, supported by use of AI (e.g. pricing, assortment); and dynamic performance monitoring

#### **Robust Gross Margin**

 Driven by (i) trade terms improvement with suppliers, (ii) pricing and promotion and (iii) development of customer proposition (e.g. expansion of QMS offering; achieved despite high inflation, increasing energy costs, development of DCO and investment in franchisees

#### **Resilient Profitability**

 Robust Adjusted EBITDA<sup>2</sup> margins despite investment in Digital Customer Offering in 2022 and high inflation / energy cost in 2023

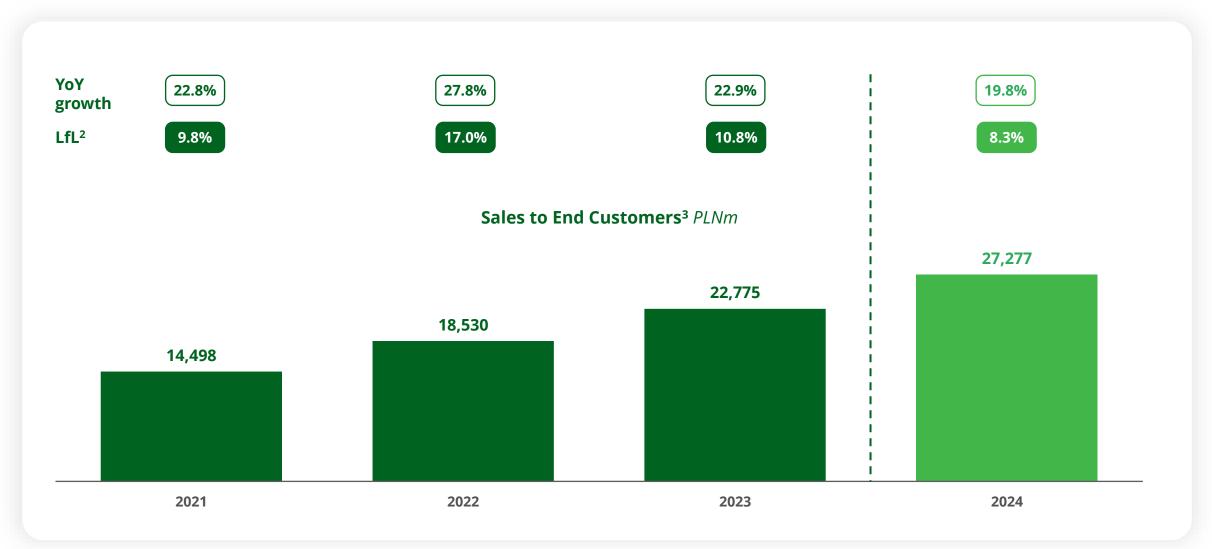
<sup>&</sup>lt;sup>1</sup> Represents Zabka Sales to End Customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-Comm and does not represent company reported revenue. <sup>2</sup> Adjusted EBITDA calculated as EBITDA pre Rent and margins calculated based on Sales to End Customers. 3 The adjusted Net profit includes Net profit plus EBITDA adjustments (e.g in 2024 mainly IPO costs) net of tax effect. For 2021-2022 we have not tracked nor published this metric so it has been calculated as reported profit increase by netted amount adjustments for the respective year



Source: Company Information

## In the Last 4 Years, LfL Contributed ~50% of Total Top-line Growth<sup>1</sup>





Source: Company Information.

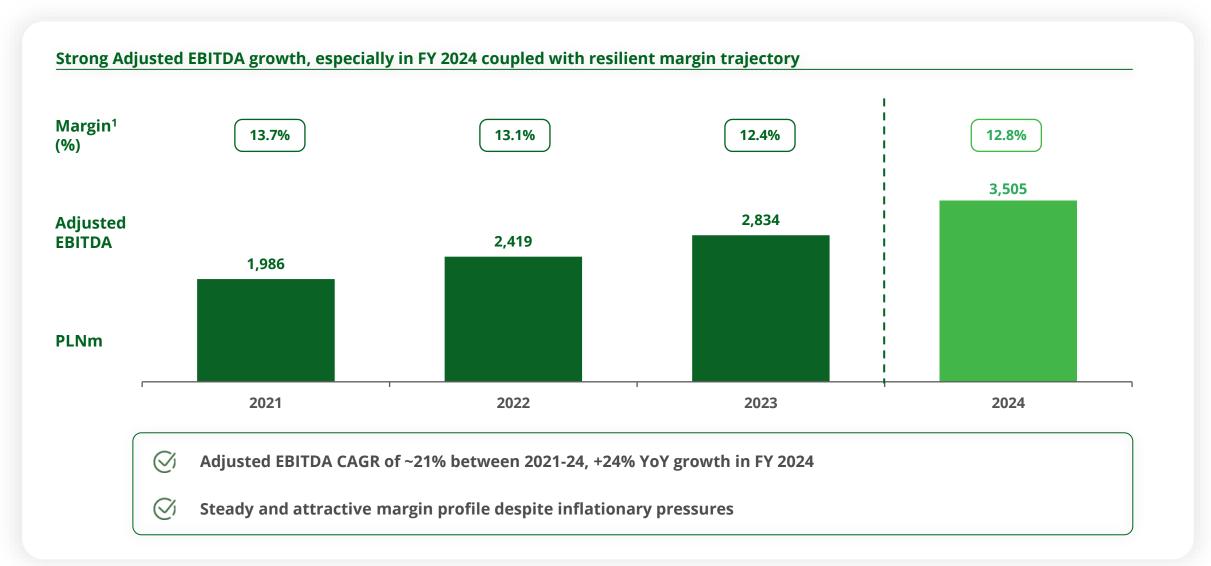
<sup>&</sup>lt;sup>3</sup> Represents Żabka sales to the end customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-comm and does not represent Company's reported revenue.



<sup>&</sup>lt;sup>1</sup> Contribution of LfL related growth to total growth for 2019-2024 FY. <sup>2</sup> Lfl defined as comparison of daily receipt sales figures in Zabka stores operating on the same day of both the current and the previous period.

## Outstanding Financial Profitability





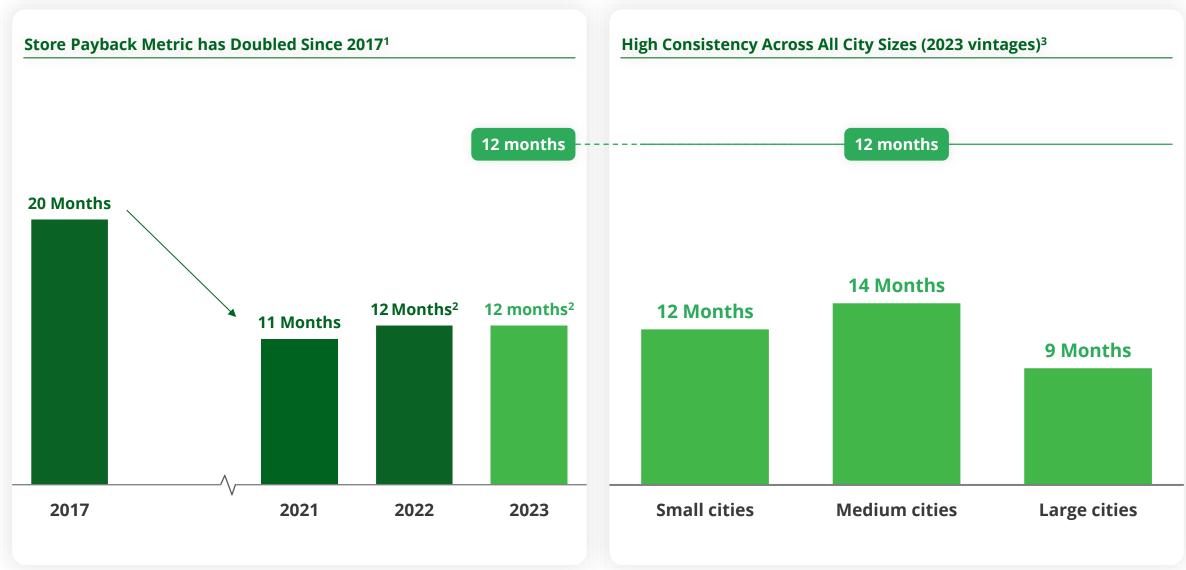
Source: Company Information.



<sup>&</sup>lt;sup>1</sup> Margin calculated based on Sales to End Customers

## Relentless Focus on Driving Payback





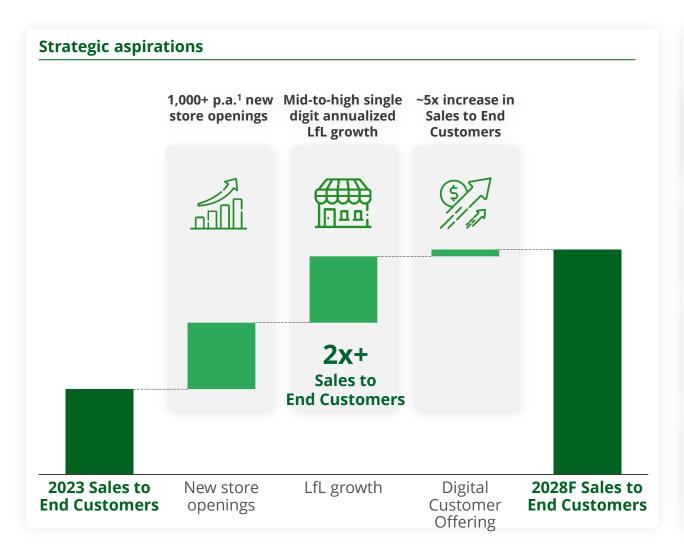
Source: Company Information.

<sup>&</sup>lt;sup>1</sup> Payback calculated based on cumulative store contribution post rent and franchise cost and includes estimated net working capital impact. <sup>2</sup> 2022-2023 payback period excludes Capex for MerryChef rollout excluding a small number of stores that have not matured yet <sup>3</sup> Small cities (<50k population), medium cities (50-300k population), large cities (Poznan, Cracow, Lodz, Silesia, Tricity, Warsaw, Wroclaw).



# We Remain on Track to Deliver on Our Long-term Strategy of Doubling Sales to End Customers between 2023 – 2028



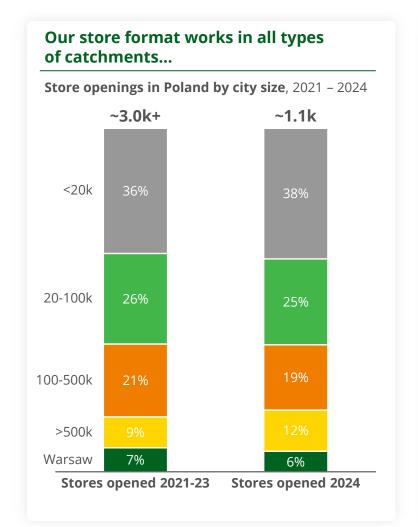




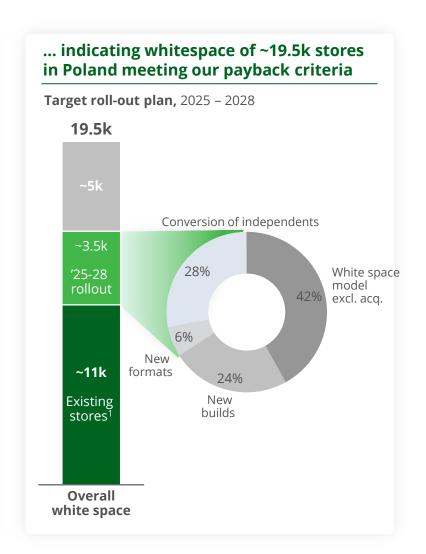


# Ample White Space Potential Underpins Further Store Roll-out Expansion Plans in Poland







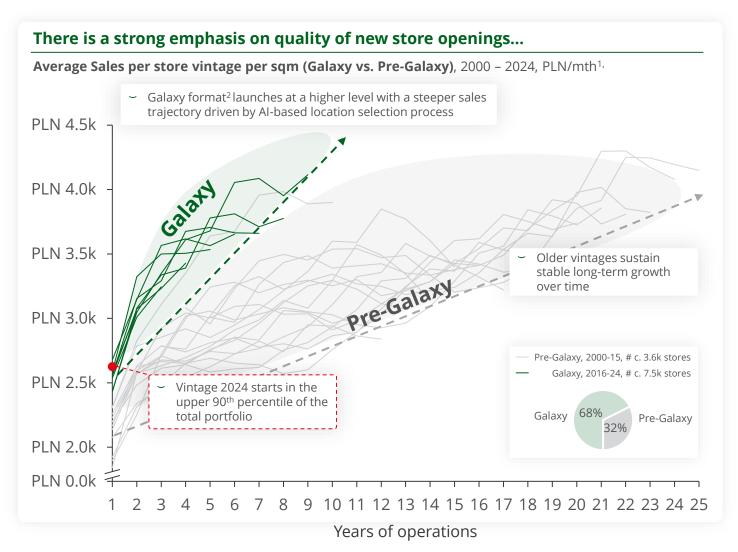


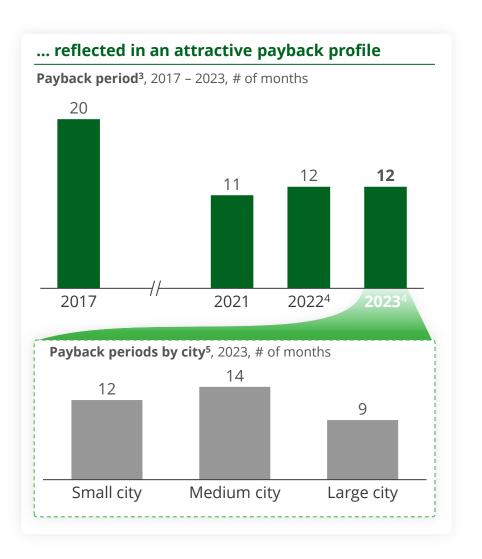
Source: Company Information. The numbers refer to net openings. 1 Including Nano stores and Romania stores



#### Żabka Stores Exhibit Sustained Positive Sales Growth Over Time







## LfL Growth Underpinned by Initiatives Driving Traffic and Basket Size



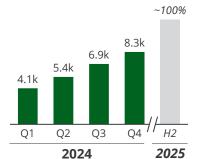
#### Żabka Cafe 2.0 & Street Food

8,275

MerryChef ovens operating in the stores as of Dec-24

- We are continuously expanding quick service restaurant assortment with #PROSTOZPIECA initiative
- Investing in Merrychef convection-microwave ovens and expanding private label product portfolio are the cornerstones of the strategy
- Initiative boosts volumes in adjacent categories like beverages, enhancing margins

# of stores with Merrychef, Dec-24





# Expanded range of everyday services

#### +20 services

Available in the stores

- Current services:

   parcel/postal,
   lottery tickets, cash
   withdrawal/deposit,
   bill payments,
   phone packs
- Testing in-store printing and rolling out mobility services



# Continued innovation of products

#### 614 new

Products exclusive to Żabka, introduced in 2024

- Introduced 148
   new SKUs under
   own brands and
   466 innovative
   branded products
   in 2024
- Product
   innovation drives
   differentiation
   and traffic by
   offering novelty in
   the assortment



## Traffic and basket initiatives

#### 465m

Transactions in 2024, incl. promo mechanism

- Focus on trade campaigns in impulse categories
- Multibuy promotions, returnable bottles, reusable coffee cups, and appdriven promotions



#### New upgraded Żappka launch

#### 10.9m users

Żappka active users as of Dec-24

- New Żappka app supports crossmarketing with targeted deals, promo messages, and loyalty programs
- Strategically boosts customer awareness and engagement







# Digital Strategy Initiatives Providing Customer Engagement Points and Enhancing Group Offering



#### **żoppko** SuperApp

- SuperApp released in Oct'24 with great feedback
- Increased upselling due to platform integration
- Personalised
  engagement through
  unified customer database
- Oriving financial value creation
- Upside from integrated digital services
- Margin upside from external partners



EBITDA break even achieved in 2024 ©
Target to grow Sales to End Customers of DCO by 5x in the Medium Term





#### By Building on our Successful Format Evolution in Poland, We Aim to Replicate Similar Success in Romania



In 2024, we have extended our physical footprint into Romania, the 2<sup>nd</sup> largest CEE consumer market by launching a new brand of stores "Froo"...



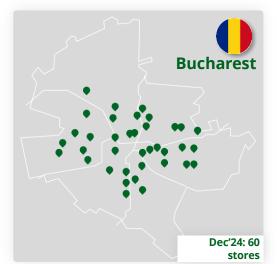
Żabka takes majority stake in leading FMCG distribution company (DRIM) with strong presence in Bucharest and southern Romania.



May24 By using logistic capabilities of DRIM, we have launched a new retail convenience format - "Froo" - which is currently in the scale up period



**Dec24** As of end of 2024, we have opened 60 stores, mostly in Bucharest, and are currently in the format testing phase. Initial consumer response has been promising.





#### ... as there is a very strong investment conviction supporting the strategy

- Resemblance of PL and RO markets: 19m population (#7 in the EU), strong real GDP '24-29e (#5 fastest growth in the EU1)
- Similar PL and RO consumer profiles: growing disposable income, urbanization, longer working hours with consumers willing to free up their time<sup>2</sup>
- RO lags PL ~5 years in terms of grocery spend dynamics, resulting in ca. 40% upside in grocery market spend per capita<sup>3</sup>
- RO sizeable addressable market (PLN 179bn) has high growth forecasts (7% CAGR'23-28) aided by traditional trade rapidly losing share<sup>3</sup> (similar to PL)

Source: Company information.

- (1) Oxford Economics
- (2) World Bank, Eurostat



## Focused Organizational Setup Primed for Success





Tomasz Suchański

Chief Executive Officer of Żabka Group

26 years experience



Tomasz Blicharski

EVP, Chief Strategy and Development Officer

20 years experience



Marta Wrochna -Łastowska

Chief Financial Officer of Żabka Group

18 years experience



Anna Grabowska

EVP, Managing Director of Żabka International

27 years experience



Adam Manikowski, PhD

EVP, Managing Director of Żabka Polska

21 years experience



Jolanta Bańczerowska

Chief People Officer of Żabka Group

24 years experience



Wojciech Krok

Managing Director of Żabka Future

18 years experience

#### **Selected Prior Experience**













McKinsey & Company



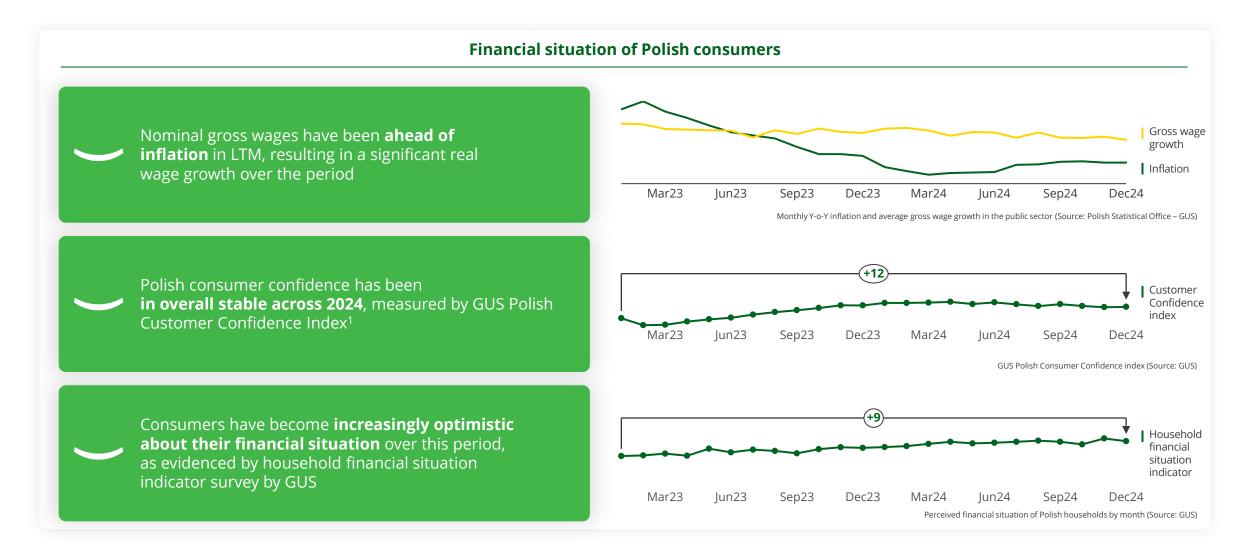




## **FY 2024 Results**

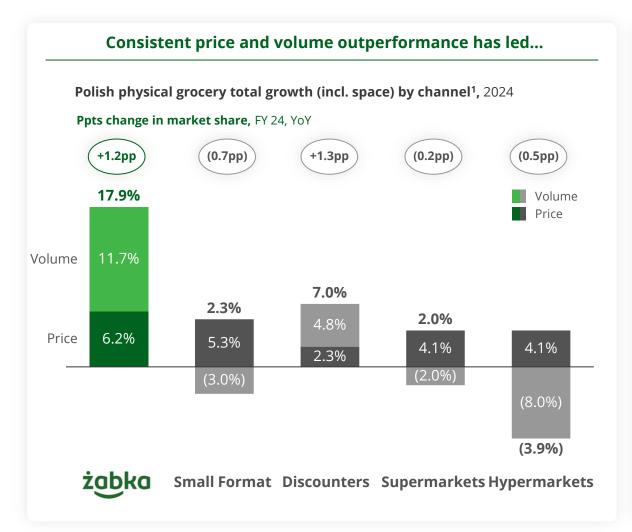
# The Perceived Financial Situation of Polish Households Has Steadily Improved, Driven by Substantial Real Wage Growth

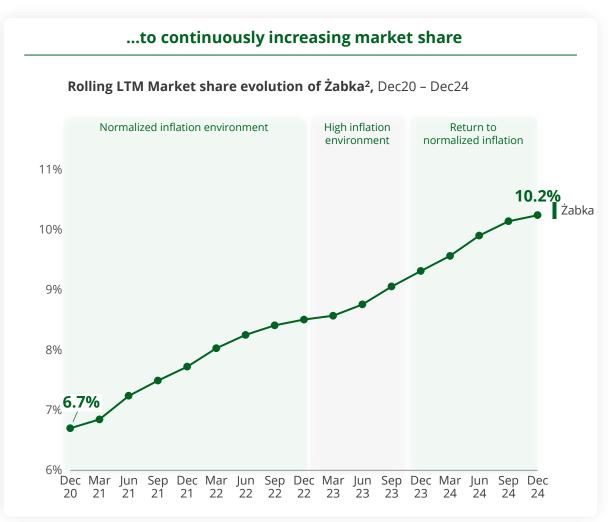




# Żabka Has Been Increasing Market Share and Outperforming in Price and Volume Terms







Note: 1 Żabka Polska, Small Format, Discounters, Supermarkets, Hypermarkets, Full year 2024 YoY, food+drug+cig basket, sales value 2 Total LTM Dec20 refers to the market share in the last twelve months ending Dec20, i.e. Jan20 to Dec20. Total Poland, food+drug+cig basket, sales value Based on NielsenIQ data which excludes fresh products without EAN and Company data





**FY 24 Trading** 

PLN 27.3bn StEC

Sales to End Customers at PLN 27.3bn with +20% growth YoY driven by network expansion (+1,055 net openings), LfL growth (+8.3%), DCO growth and launch of business in Romania.

**FY 24 EBITDA** 

PLN **3.5bn** / 12.8% margin

Adjusted EBITDA at PLN 3,505m with 40 bps YoY margin increase on the back of stronger trading, normalization of energy. prices, cost efficiency programs and DCO reaching EBITDA breakeven.

FY 24 Net profit & EPS

PLN **714m** / 2.6% margin

Our adjusted net profit for FY 24 at **PLN 714m** with the margin of 2.6% of StEC and 70 bps YoY increase.

77% EPS increase PLN 0.62 per share in FY 24



FY 24 Free Cash Flow<sup>1</sup>

PLN 1.5bn FCF

FCF at PLN 1.5bn underpinned by high release of net working capital (+PLN 557m), post-rent EBITDA growth of +26% YoY and controlled discretionary capex spend.

FY 24 Leverage<sup>2</sup>

1.5X ND/adj. EBITDA

**Reduction in leverage profile to 1.5x** from 2.3x last year as a result of robust cash generation and adj. EBITDA growth.



**New Growth Engines** 

Positive EBITDA for DCO

DCO segment has achieved a break-even on the EBITDA level driven mainly by increasing number of meals delivered and ordered as well as strengthening of our position in q-commerce.



### Strong Top-line and Margin Progression in 2024



#### **Key financial metrics**

Key illialicial flietrics				
Selected KPIs	FY 24	FY 23	Δ ΥοΥ	
Number of Stores (EoP) <sup>1</sup>	11,069	10,014	1,055	
LfL <sup>2</sup>	8.3%	10.8%	-	
Sales to End Customers <sup>3</sup>	27,277	22,775	19.8%	
P&L (PLNm)				
Revenue	23,797	19,806	20.2%	
Cost of Sales	(19,406)	(16,273)	19.3%	
Gross Profit	4,391	3,533	24.3%	
Reported EBITDA	3,363	2,740	22.7%	
Adjustments	142	94	-	
Adjusted EBITDA <sup>4</sup>	3,505	2,834	23.7%	
Adjusted EBITDA margin	12.8%	12.4%	0.4рр	
EBIT	1,659	1,380	20.2%	
Net profit	593	356	66.4%	
Net profit margin	2.2%	1.6%	0.6рр	
Adjusted Net profit⁵	714	430	64.8%	
Adjusted net profit margin	2.6%	1.9%	0.7pp	

### **Robust Sales to End Customers growth**

Healthy mix of organic growth (fueled by i.e. better customer sentiment, unique and differentiated product offering), expansion and NGE performance



### **EBITDA Growth and Margin expansion**

- 24% growth in Adjusted EBITDA in FY 24, driven by increase scale
  of business such as new store openings, higher sales and margin
- **+40bps Adj. EBITDA margin expansion in FY 24** on the back of cost efficiencies and decrease in energy prices



### **Net profit**

- Adj. Net profit margin grew by 70 bps to 2.6% on the back of:
  - strong operating performance,
  - lower financial costs (3.1% of StEC in FY 24 vs. 3.8% in FY 23)
  - improvement in effect. tax rate (26% in FY 24 vs. 30% in FY 23

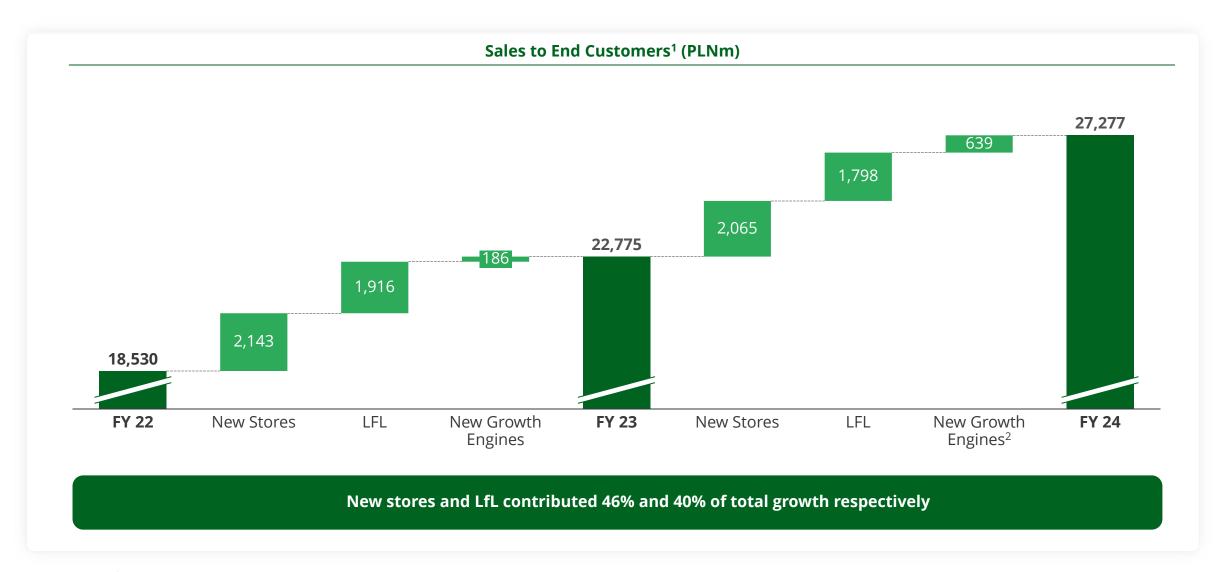


Source: Company Information

1 Includes Nano stores and stores in Romania. 2 LfL defined as comparison of daily receipt sales figures in Żabka stores operating on the same day of both the current and the previous period. 3 Represents Żabka Sales to End Customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-Comm and does not represent company reported revenue. 4 Adjusted EBITDA calculated as EBITDA pre-Rent and margins calculated based on Sales to End Customers. 5 The adjusted Net profit includes Net profit plus EBITDA adjustments (mainly IPO costs in 2024) net of tax effect.

### Healthy Balance of New Store Openings and LfL





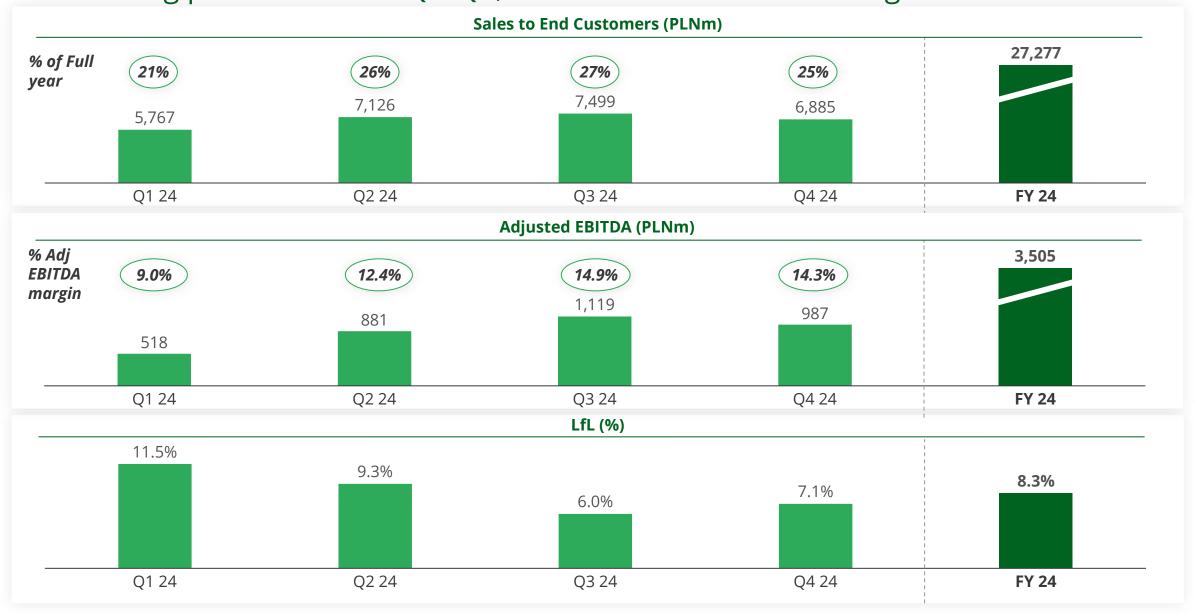
Source: Company Information

Note: Store base includes impact of store openings and utilization. Top-line refers to Sales to End Customers and not revenue

<sup>1</sup> Represents Zabka Sales to End Customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-Comm and does not represent company reported revenue. 2 Includes contribution from Maczfit, Dietly Q-Comm and 1st year of Romanian operations

### Sales to End Customers grew consistently across the entire 2024 with strong performance in Q2/Q3; LfL trends in line with easing CPI

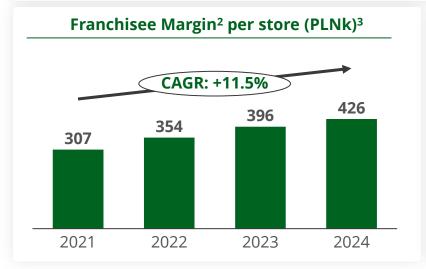


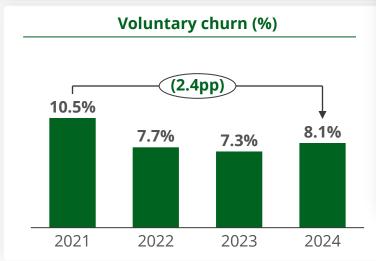


### Attractive Franchisee Compensation Ensures Stable and Positive NPS and Control Over Churn Levels



# Franchisee Margin² PLNm 23A 24A Sales to End Customers¹ 22,305 26,167 Franchisee Margin² (3,679) (4,373) % Sales to End Customers 16.5% 16.7%





### FR margin remains under control

- Franchisee margin grew from 16.5% in 2023 to 16.7% in 2024 mainly due to increase in minimum wage<sup>4</sup>, largely offset by increase in store productivity
- Attractive franchisee margin tracked against to local benchmarks and Polish averages
- Compensation system driving productivity while rewarding franchisees, supported by continuous automation of the processes
- Stable level of franchisee NPS over the past years. The latest survey result in 2024 was +14p
- >2.4k new franchisees in 2024, confirming Żabka's attractive franchisee offering



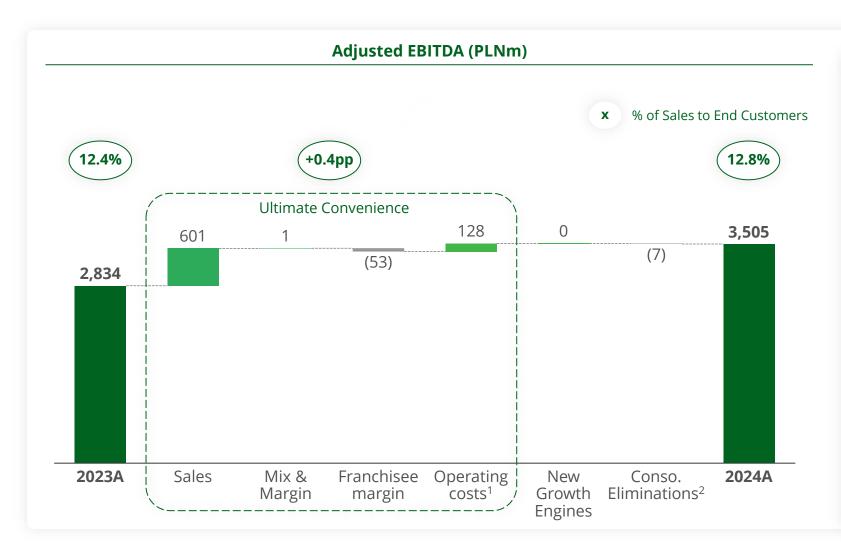
<sup>1</sup> Represents Żabka Polska Sales to End Customers, excluding New Growth Engines and does not represent company reported revenue. 2 Franchisee margin defined as the amount franchisees earn from selling products plus incentives received from Żabka. 3 Franchisee margin divided by number of average active stores. 4 Including increases in social insurance



Source: Company Information

### Robust Growth in Adj. EBITDA Driven by Sales Growth and Margin Expansion





### Strong +24% YoY Adj. EBITDA growth

- Sales growth driven by the expansion of the store network and a strong LFL increase of 8.3%, supported by positive effect of volume and lower CPI
- **Franchisee costs** driven mainly by significant increase in the minimal wages and other FR costs including social insurance
- Operating and other costs primarily result from savings in logistics due to more efficient use of pallets, and store costs related to lower commodity prices and optimizations in store energy usage. SG&A costs (excluding one-off items related mostly to the IPO and DRIM acquisition) are 1.4% in both FY 23 and FY 24.
- NGE: Increase in DCO segment has been offset by the development of the Romanian business





# In FY 24 We Have Achieved Structural Improvements on Our Bottom Line, Which Are Expected to Continue Progressing in the Near/Mid Term



Repricing of financial debt
100 bps and interests
savings due to lower
leverage

- 100 bps margin improvement and amendments to main facility agreement give us more flexibility in terms of financing structure, collaterals and flows between Group entities
- As the refinancing was signed in Dec 24, full impact of lower margin will be visible in 2025. Upside potential in case of shift in monetary policy
- Due to the continuous improvement of our leverage throughout 2024 (2.3x as of Dec 23, 1.7x as of Jun 24, and 1.5x as of Dec 24), our interest costs decreased and average margin in 2024 was approximately 50 bps lower than in 2023 (based on the margin ratchet included in the agreement)





Increase in tax efficiency ~4pp

FY 24 YoY decrease in Effective Tax Rate

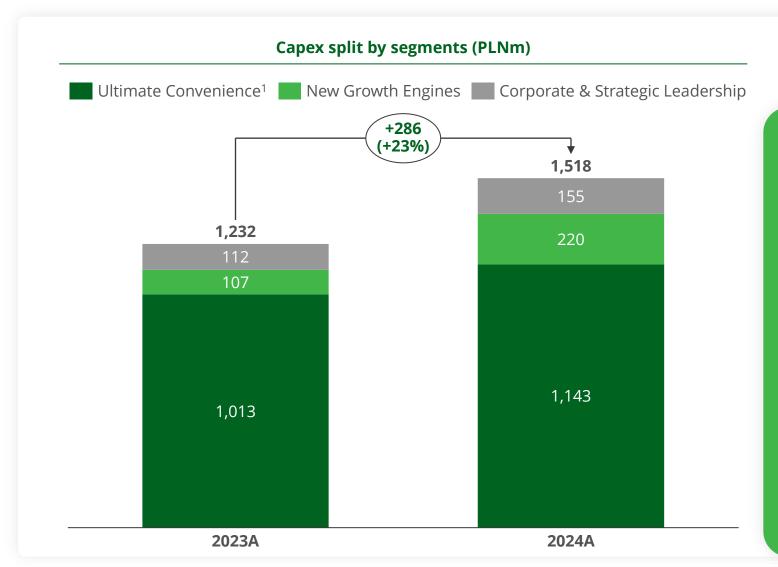


- ETR improved in FY 24 to 26% from 30% last year, mainly due to repayment of tax non-deductible debt facilities
- The decrease was also supported by a recognition of tax benefit related to the new DC located in the special economic zone (PLN 10m)



### Largely Discretionary Capex Targeted to Funding Growth





### Capex grew by 23% YoY

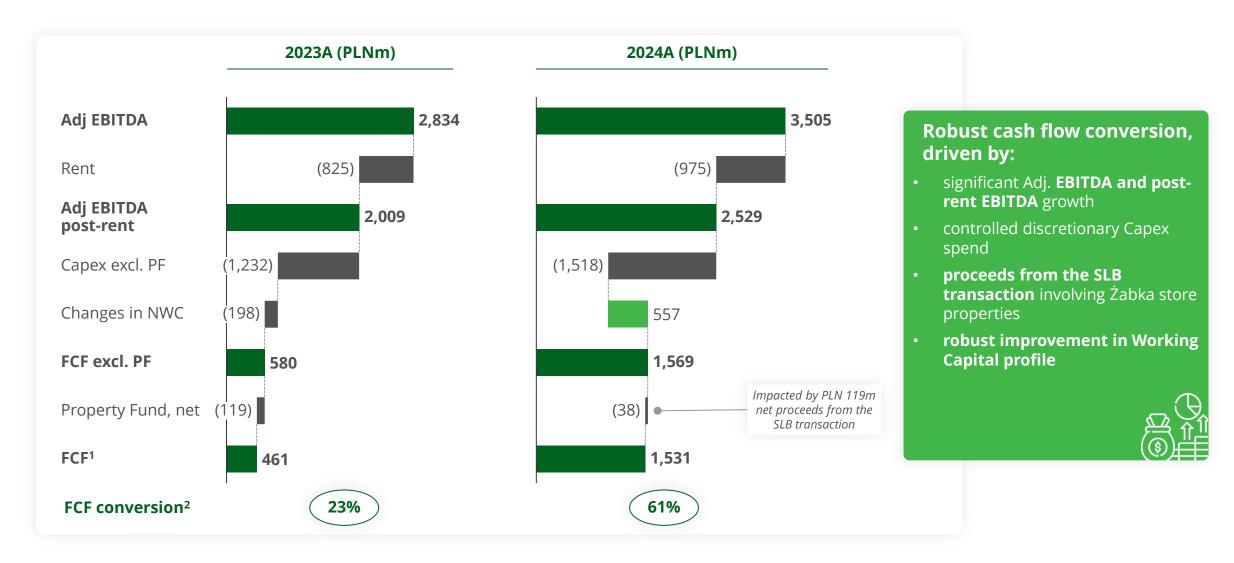
- Ultimate Convenience Capex is largely discretionary and targeted at fueling business growth, with the largest spendings in FY 24 related to (i) new store openings (PLN 502m), (ii) store remodeling incl. street food ovens (PLN 301m) and (iii) logistics (PLN 40m)
- Capex per store remained consistent with prior year and amounted to PLN 0.45m/store
- NGE Capex comprises (i) DCO (enhancement of capabilities for our solutions) and (ii) international expansion (primarily adaptation of Froo stores)
- Corp. & SL Capex refers mainly to spending on IT licenses, technology projects within the Group as well as car leases





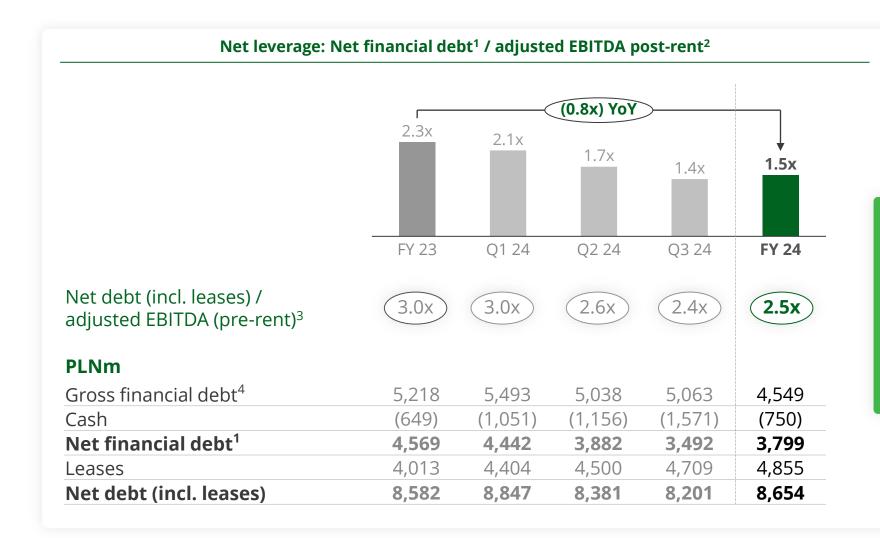
### Strong Cash Generation...





### ... Supporting Continued Deleveraging





- Reduction in leverage profile from robust cash generation and Adj. EBITDA growth
- Year end 2024 leverage @ 1.5x excl. leases and 2.5x including capitalized leases



### Key Non-financial Highlights: in 2024 We Have Delivered on ESG Expectations





# D - D

### Sustainable lifestyle

2026 commitment

Multiply the sales value of own brand products promoting a sustainable lifestyle (in PLN) 2024 results

1.8bn





### Mindful business impact

2026 commitment

100% of business partners familiarized with the Code of Conduct (%)

2024 results

82%







### **Employees engagement**

2026 commitment

Get to top 25% of the best employers globally according to the Gallup Institute engagement survey 2024 results

**83** percentile
4.54 points

ecovadis



### **Circularity**

2026 commitment

Reduction of share of virgin plastic in weight of own brand packaging



2024 results

33.5%





#### **Decarbonization**

2026 commitment

Reduce total Scope 1 and 2 greenhouse gas emissions (%) by 25% (vs. 2020)



#### 2024 results

-31.2%



### **EcoVadis Medal**

3rd EcoVadis Platinum Medal

in TOP 1% globally











### We Remain Confident in the Medium-term Outlook Shared in Our IPO Guidance, on the Back of Strong 2024 Performance



New stores 2025 **c. 1,100** 



─ We aim to open over 1,100 new stores in 2025. We continue targeting opening 1,000+ stores p.a. in the medium-term in Poland and Romania

Like-for-Like 2025

Mid to high single-digit



We anticipate delivering mid to high single-digit LfL growth for full year 2025 (with variability between quarters) and as well in the medium-term

Adj. EBITDA margin **Top-end of 12-13%** 



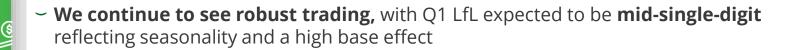
We expect stable margins towards the top-end of our 12-13% target range in the near-term and medium-term

Adj. Net income margin near-term **c. 3%** 

 We anticipate continued improvements in our Adj. Net Income Margin towards 3% in the near-term and continued progress to our medium-term target of c. 4.5%

Current trading

Mid-single digit LfL in Q1



Potential bonds issuance
Up to PLN 1,000m



 Potential issuance of Polish unsecured bonds in 2025 will significantly increase flexibility in shaping our capital structure, provides a well-suited opportunity for funding diversification and will help us further improve margin on our financing



### Concluding Remarks



### Consistently Strong Results



 We improved profitability measures including Adj. EBITDA margin and Net Profit margin, fueling strong Free Cash Flow generation and further deleveraging

**Growth Pillars** 



- In FY 24 pace of new store network expansion has been maintained, as we opened 1,166 new stores (1,106 in Poland and 60 in Romania), beating our IPO guidance
- We continued the **dynamic rollout of Street Food offer** with dedicated ovens operating in ca. 8.3k of our stores
- ─ In FY 24 we focused on further growth of Digital Customer Offering driving the sales growth by +32%, while achieving break-even on EBITDA level

**Near- and midterm Guidance** 



- We stay committed to deliver mid to high single-digit LfL growth in 2025
- We anticipate continued improvements in our Adj. Net Income Margin towards 3% in the near-term
- We expect stable margins towards the top-end of our 12-13% Adj. EBITDA margin target range in the near- and mid-term





6

Appendix: Q4 2024 Results

### Key financial highlights: Results in Line With Our Expectations



### Q4 24 Trading

**Sales to End Customers** at **PLN 6.9bn (+18% YoY)** supported by strong marketing plan and higher inflation.

LfL of 7.1%, in line with our expectations on the back of a balanced mix of volume & price, supported by continued rollout of new initiatives including Żabka Café 2.0 (Street Food)

### Q4 24 EBITDA and Net Profit

**Adjusted EBITDA increased to PLN 987m** (+18% YoY) on the back of better direct margin and cost efficiencies. Margin flat YoY (=14.3%)

Adjusted Net profit<sup>1</sup> at PLN 294m, with growth of +28%, underpinned by operating leverage, lower financial costs and falling effective tax rate, partially offset with one-off IPO costs

### Q4 24 FCF & Leverage

In Q4 24 Free cash flow (FCF) amounted to PLN (377m), which is c. 12% higher than last year, fueled by strong post-rent EBITDA

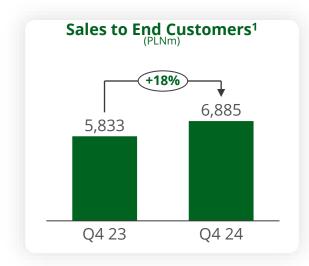
As a result, **deleveraging accelerated to 1.5x ND/adj. EBITDA LTM post-rent** vs. 2.3x a year ago

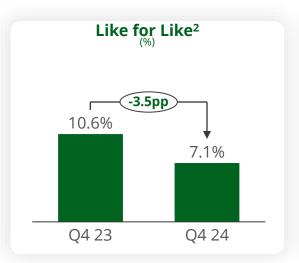


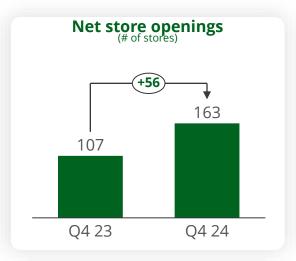


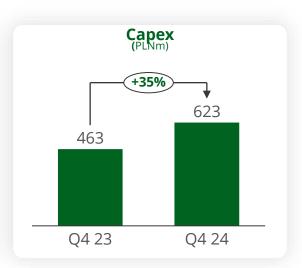
### Strong Q4 2024 Performance Across All Key Metrics

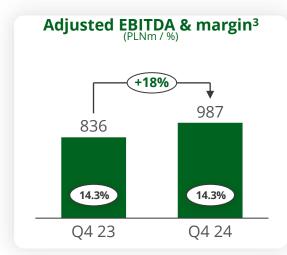


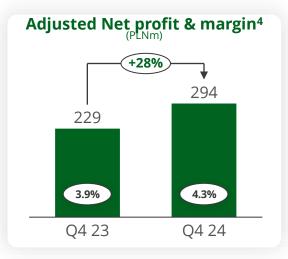


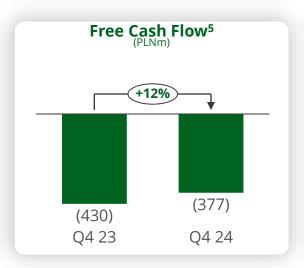


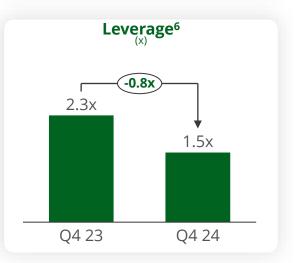












Source: Company Information

<sup>1</sup> Represents Żabka Sales to End Customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-Comm and does not represent company reported revenue. 2 LfL defined as comparison of daily receipt sales figures in Żabka stores operating on the same day of both the current and the previous period. 3 Adjusted EBITDA margins calculated based on Sales to End Customers. 4 The adjusted Net profit includes Net profit plus EBITDA adjustments (mainly IPO costs in 2024) net of tax effect. 5 Defined as Adjusted EBITDA (Post-rent) minus Capex plus Changes in working capital and provisions. 6 Leverage calculated as Net debt (excluding leases) / LTM Adj. EBITDA Post-Rent. Data as of 31st December 2024



### Strong Q4 2024 Performance Across All Key Metrics



Key financial metrics			
Selected KPIs	Q4 24	Q4 23	Δ ΥοΥ
Number of Stores (EoP) <sup>1</sup>	11,069	10,014	1,055
LfL <sup>2</sup>	7.1%	10.6%	-
Sales to End Customers <sup>3</sup>	6,885	5,833	18.0%
P&L (PLNm)			
Revenue	6,072	5,034	20.6%
Cost of Sales	(4,859)	(3,997)	21.6%
Gross Profit	1,212	1,037	16.9%
Reported EBITDA	891	804	10.8%
Adjustments	96	32	201.4%
Adjusted EBITDA <sup>4</sup>	987	836	18.0%
Adjusted EBITDA margin	14.3%	14.3%	0.0рр
Adjusted EBIT	521	453	14.8%
EBIT	420	418	0.6%
Net profit	216	209	3.5%
Net profit margin	3.1%	3.6%	(0.4pp)
Adjusted Net profit <sup>5</sup>	294	229	28.4%
Adjusted Net profit margin	4.30%	3.90%	0.4pp

Source: Company Information

<sup>1</sup> Includes Nano stores and stores in Romania. 2 LfL defined as comparison of daily receipt sales figures in Żabka stores operating on the same day of both the current and the previous period. 3 Represents Żabka Sales to End Customers and sales of Maczfit, Dietly, Drim Daniel, Froo and Q-Comm and does not represent company reported revenue. 4 Adjusted EBITDA calculated as EBITDA pre-Rent and margins calculated based on Sales to End Customers. 5 The adjusted Net profit includes Net profit plus EBITDA adjustments (mainly IPO costs in 2024) net of tax effect.

## Adjustments in FY 24 Related Mainly to IPO Process, LTIP Costs and DRIM Acquisition



Adjustments	FY 24	FY 23
Costs related to changes in the ownership structure and obtaining financing	81	16
Incentive schemes and additional compensation in connection with the termination of cooperation with key employees	26	3
Reclassification of result on the disposal of property, plant and equipment and right of use	15	4
Group reorganization and new businesses setup costs	12	37
Reclassification of minimal tax in Romania	5	0
Funds spent on ensuring business continuity	2	32
Transaction costs in respect of M&A	0	2

Source: Company Information

### Balance Sheet Dec 2024 vs. Dec 2023



#### **Balance sheet (PLNm)**

	Dec 24	Dec 23	Δ ΥοΥ
Goodwill	3,439	3,387	1.5%
Property, plant and equipment	3,940	3,392	16.2%
Right-of-use assets	4,527	3,728	21.4%
Other	1,282	1,305	(1.8%)
Non-current assets	13,188	11,812	11.6%
Inventory	1,092	775	40.9%
Trade receivables	2,277	2,079	9.5%
Cash and cash equivalents	750	649	15.6%
Other	262	255	2.4%
<b>Current assets</b>	4,381	3,758	16.6%
Total assets	17,569	15,571	12.8%
Loans and borrowings	4,219	5,045	(16.4%)
Lease liabilities	4,090	3,368	21.4%
Other	305	136	122.6%
Non-current liabilities	8,614	8,550	0.7%
Loans and borrowings	330	173	90.8%
Lease liabilities	764	644	18.6%
Trade payables and other financial liabilities	5,871	4,742	23.8%
Other	601	563	6.6%
Current liabilities	7,566	6,123	23.6%
Total liabilities	16,180	14,673	10.3%
Total equity	1,389	898	54.7%

### **Assets:**

- The increase of PLN 1,376m (+11.6% YoY) in **non-current assets was driven mainly by investments** into new logistic center, remodelings, equipment of new stores and new agreements
- Current assets grew by PLN 623m (+16.6% YoY), which is attributed to the expansion of our operational activities

### **Liabilities & Equity:**

- Non-current liabilities remained at a relatively similar level in both 2024 and 2023, the decrease in loan and borrowings, resulting from positive EBITDA generation and loan repayment was partially offset by signing of new lease contracts
- As our operations expanded, current liabilities followed, increasing by PLN 1,129m (+23.8% YoY), mainly due to higher trade payables
- The Group's equity position stand at PLN 1,389m as of Dec 24, with +54.7% increase YoY attributable to achieved net profit







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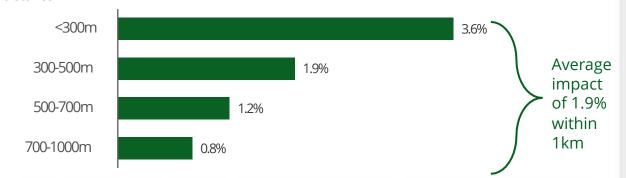
Appendix: Supporting slides

### Cannibalisation Level has Historically Been Low and its Drag on Overall LFL will Decline as Network Scales

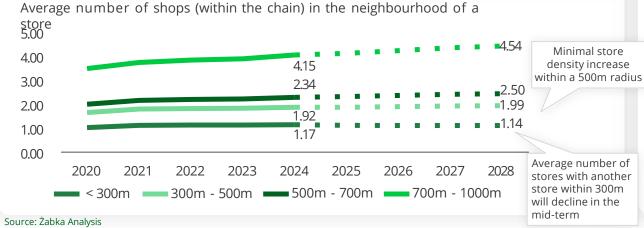




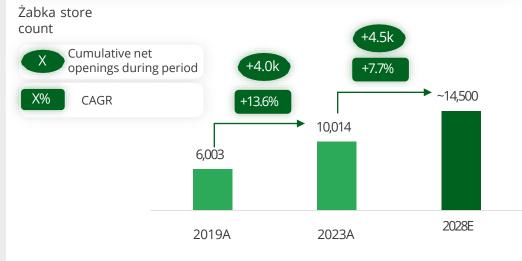
% Cannibalisation (lost StEC) of existing stores from new openings within selected distance<sup>1</sup>



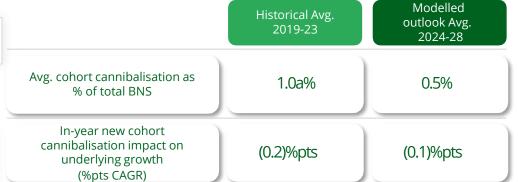
### ...with average store density expected to increase marginally in the future with continued store rollout



### But LFL drag will be lower than historical as absolute store network is larger and expands at slower relative pace



Żabka Modelled View of Cannibalisation Drag on Underlying Growth



Source: Zabka Analy Note: 1LTM Q1'24



### Overview Of Żabka's Franchise Business Model





#### Lease ownership

- Store selection and assessment
- Approval by Investment Committee
- Store layout outline

Costs of the recruitment and initial onboarding

- Business model presentation to the candidate
- Candidate assessment and decision
- Operational training with an exam

Store design & equipment costs (initial Capex & store stock up costs upfront)

- Store preparation and adaptation
- IT infrastructure
- Alarm installation

Maintenance, rent, electricity, logistics, marketing

- Store renovations and maintenance
- · Assortment and pricing<sup>1</sup>
- Central sourcing and logistics
- Know how, training and support

• Żabka sells products to the Franchisee

- Żabka grants the Franchisees bonuses and rebates, e.g. related to store standards
- Żabka conducts monthly settlement process, based on margins, rebates and quality KPIs





Location search



Franchisee recruitment and onboarding



Store openings



Operations



Settlements



Franchisees



- Agreement on store location
- Store staff recruitment and onboarding



- Personnel and business management (incl. tax obligations)
- · Stock loss responsibility
- Option to order and sell regional products

Initial investment of c. PLN 5,000 or the individual cash register and initial formalities Store staff remuneration, fixed costs (water, garbage, service and admin charges etc.), costs related to running a business (e.g. accounting and insurance), stock losses

- Franchisee pays Żabka for the products only upon selling them to the end customer
- Margins realised by the Franchisee are a result of the product mix and rebates related to quality and turnover level
- Franchisee take home is a result of the margins realised less the costs, mostly related to staff remuneration and costs of running a business

Source: Company information. <sup>1</sup> Refers to setting of maximum prices

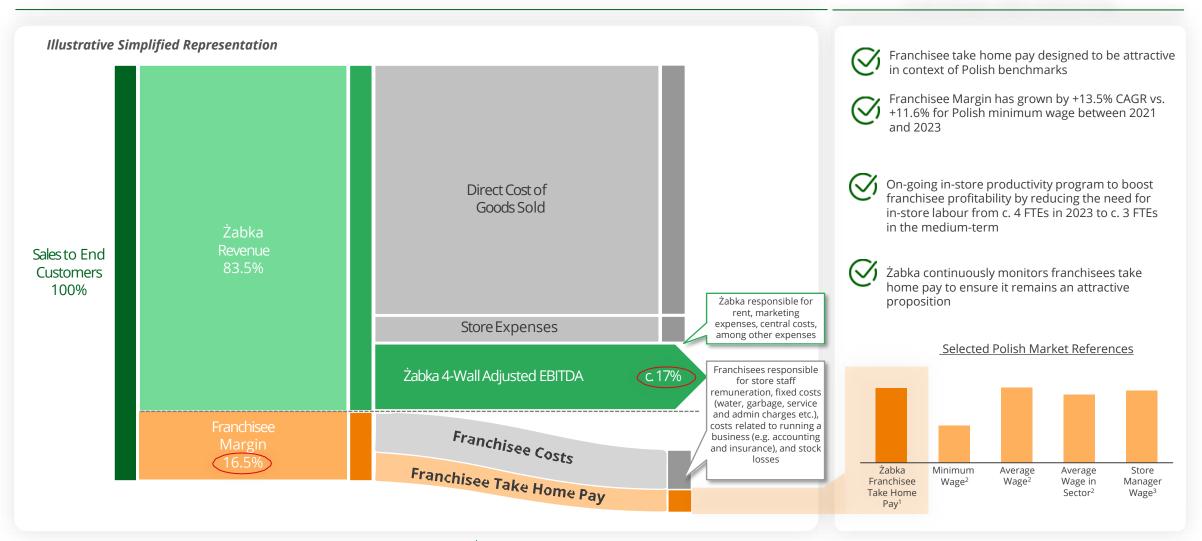


### Illustrative Franchisee Compensation

### **ż**obko group

### Illustrative Store Economics Split Between Żabka and the Franchisee

### **Franchisee Take Home Pay**



Source: Company information. Note: <sup>1</sup> As of 2023. <sup>2</sup> Based on data from Poland Statistical Office. <sup>3</sup> Żabka estimate based on job postings for competiors.

